



EU TECHNICAL ASSISTANCE  
TO CIVIL SOCIETY ORGANISATIONS  
IN THE WESTERN BALKANS AND TÜRKIYE



DG NEAR REVISED GUIDELINES  
FOR EU SUPPORT TO CIVIL SOCIETY  
WESTERN BALKANS AND TURKIYE  
2021–2027

Baseline Assessment Report

ANNEX 8  
CSO SURVEY RESULTS

May 2023



Funded by  
the European Union



This study was carried out by a team of researchers under the supervision of the EU TACSO 3 project.

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Belgrade, Serbia, May 2023

<https://tacso.eu>

## About the survey

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As part of the research for the Baseline Assessment against the Revised DG NEAR Guidelines for EU Support for Civil Society in the Western Balkans and Türkiye 2021–2027, a major survey of civil society organisations was carried out. The CSO survey was run in all IPA beneficiaries covered by the Assessment. The data collection period was between 26 September and 18 October 2022. The aim of the survey was to collect the perspectives of civil society actors in the region on all applicable indicators. It consisted of 97 mostly closed questions. The survey was available in English and major languages of the region: Albanian, Bosnian, Serbian, Macedonian, Montenegrin, and Turkish. It was distributed and collected using a Survey Monkey platform. Access to the survey instrument was circulated broadly on social media, through National Resource Centres, and to more than 5,000 CSO contacts in the TACSO database. The survey was anonymous.

## Survey response

### CSO survey

The CSO survey was circulated broadly. Where more than one response was received from a single organisation the most complete response was selected to represent that organisation. After eliminating these additional responses and any invalid responses, there were 766 valid responses in total. Response were mostly equally distributed across IPA beneficiaries, with the exception of the highest contribution of 24% from Türkiye.

# of responses and share in total responses, per IPA beneficiary		
Albania	95	12%
Bosnia and Herzegovina	103	13%
Kosovo	83	11%
Montenegro	114	15%
North Macedonia	92	12%
Serbia	95	12%
Türkiye	184	24%
Total	<b>766</b>	100%

The following tables summarise the main quantitative responses to the survey questions. Qualitative responses are not included here.

## Question Responses

### Annex: Respondents profile

#### What is your role in the organisation?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
assistant	3	7	1	3	8	3	9	<b>34</b>
administrator	4	6	7	7	5	2	56	<b>87</b>
officer	10	4	3	16	6	9	2	<b>50</b>
manager	15	17	11	8	18	13	7	<b>89</b>
senior manager	3	6	8	5	8	9	32	<b>71</b>
executive director	48	28	45	53	26	33	5	<b>238</b>
board member	3	8	1	4	3	9	36	<b>64</b>
volunteer	2	5	2	4	3	3	12	<b>31</b>
president	1	14	2	4	9	5	6	<b>41</b>
director	1	1	0	2	1	1	0	<b>6</b>
coordinator	2	2	0	0	2	0	5	<b>11</b>
Other (please specify)	3	5	3	8	3	8	14	<b>44</b>
<b>Total</b>	<b>95</b>	<b>103</b>	<b>83</b>	<b>114</b>	<b>92</b>	<b>95</b>	<b>184</b>	<b>766</b>

#### How long have you been with the organisation?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
0-3 years	19	20	13	29	21	18	50	<b>170</b>
4-7 years	23	14	17	30	15	22	50	<b>171</b>
8 years or more	52	68	51	53	55	55	82	<b>416</b>
Prefer not to disclose	1	1	2	2	1	0	2	<b>9</b>
<b>Total</b>	<b>95</b>	<b>103</b>	<b>83</b>	<b>114</b>	<b>92</b>	<b>95</b>	<b>184</b>	<b>766</b>

## What is your gender identity?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Man	27	43	45	46	44	40	88	<b>333</b>
Woman	68	59	37	66	46	54	91	<b>421</b>
Non-binary	0	0	0	0	2	0	3	<b>5</b>
Prefer not to disclose	0	1	1	2	0	1	2	<b>7</b>
<b>Total</b>	<b>95</b>	<b>103</b>	<b>83</b>	<b>114</b>	<b>92</b>	<b>95</b>	<b>184</b>	<b>766</b>

## What is your age group?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
0-20	4	1	0	2	0	1	0	<b>8</b>
21-30	6	13	8	17	6	6	24	<b>80</b>
31-40	22	25	26	31	23	21	37	<b>185</b>
41-50	37	31	23	40	31	35	46	<b>243</b>
51 or more	25	33	24	22	31	32	76	<b>243</b>
Prefer not to disclose	1	0	2	2	1	0	1	<b>7</b>
<b>Total</b>	<b>95</b>	<b>103</b>	<b>83</b>	<b>114</b>	<b>92</b>	<b>95</b>	<b>184</b>	<b>766</b>

## Do you self-identify as belonging to a community, minority or marginalised group?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	17	33	27	20	22	22	65	<b>206</b>
No	72	53	43	86	60	66	100	<b>480</b>
Prefer not to disclose	6	17	13	8	10	7	19	<b>80</b>
<b>Total</b>	<b>95</b>	<b>103</b>	<b>83</b>	<b>114</b>	<b>92</b>	<b>95</b>	<b>184</b>	<b>766</b>

### If you self-identify as belonging to a community, minority or marginalised group, please specify which group.

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
roma, egyptian, ashkali	1	0	4	1	5	5	1	17
LGTBIQ+	1	0	0	2	1	2	6	12
woman	2	4	2	0	0	2	0	10
disability	0	9	3	7	3	2	10	34
rural	1	0	2	0	1	0	1	5
youth	1	1	0	0	0	0	0	2
violated woman	1	0	0	0	0	0	0	1
other	10	19	16	10	12	11	47	125
<b>Total</b>	<b>17</b>	<b>33</b>	<b>27</b>	<b>20</b>	<b>22</b>	<b>22</b>	<b>65</b>	<b>206</b>

### In which year was your organisation established?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
2022	1	0	1	1	1	0	4	8
2011-2021	32	36	40	53	33	36	79	309
2001-2010	35	31	26	37	38	33	43	243
1991-2000	21	28	12	19	13	18	32	143
1990 or earlier	3	5	3	3	5	8	25	52
<b>Total</b>	<b>92</b>	<b>100</b>	<b>82</b>	<b>113</b>	<b>90</b>	<b>95</b>	<b>183</b>	<b>755</b>

### Is your organisation officially registered in line with domestic legal requirements?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	90	99	79	111	87	94	169	729
No	0	1	1	0	1	1	8	12
I don't know	1	0	0	1	0	0	2	4
<b>Total</b>	<b>91</b>	<b>100</b>	<b>80</b>	<b>112</b>	<b>88</b>	<b>95</b>	<b>179</b>	<b>745</b>

## What kind of legal entity is your organisation?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Citizens' association	26	76	35	52	60	72	62	<b>383</b>
social enterprise	0	1	1	2	1	1	9	<b>15</b>
endowment	0	0	0	0	0	0	1	<b>1</b>
foundation	14	4	14	5	6	7	25	<b>75</b>
trade union	0	1	1	1	0	0	0	<b>3</b>
non-profit cooperative	2	0	5	13	4	6	3	<b>33</b>
not for profit company	12	1	4	4	1	1	1	<b>24</b>
non-profit media	1	1	1	0	2	0	0	<b>5</b>
not registered	0	0	0	0	0	0	0	<b>0</b>
NGO	8	1	5	24	3	0	9	<b>50</b>
non profit organisation	6	1	1	1	1	0	2	<b>12</b>
association	0	0	0	1	0	0	13	<b>14</b>
Other (please specify)	11	2	2	3	1	5	32	<b>56</b>
<b>Total</b>	<b>80</b>	<b>88</b>	<b>69</b>	<b>106</b>	<b>79</b>	<b>92</b>	<b>157</b>	<b>671</b>

## At what level does your organisation work? Tick all that apply:

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
locally	24	39	42	58	27	52	61	<b>303</b>
regionally within the country/ sub-nationally/ entity-level	32	49	23	34	31	38	47	<b>254</b>
nationally	51	34	45	73	50	49	108	<b>410</b>
internationally	19	22	18	29	31	27	77	<b>223</b>
<b>Total</b>	<b>81</b>	<b>89</b>	<b>70</b>	<b>107</b>	<b>80</b>	<b>93</b>	<b>167</b>	<b>687</b>



## CSOs with valid websites

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Valid websites	61	59	50	67	60	76	128	<b>501</b>
<b>Total</b>	<b>95</b>	<b>103</b>	<b>83</b>	<b>114</b>	<b>92</b>	<b>95</b>	<b>184</b>	<b>766</b>

## What sectors does your organisation focus on? Tick up to three sectors your organisation works on

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
conducive environment for CSOs	2	4	3	2	4	9	9	<b>33</b>
human rights	19	17	20	31	8	20	41	<b>156</b>
public participation in policy and decision-making	7	7	9	8	8	14	19	<b>72</b>
CSO resilience and sustainability	2	2	2	2	3	2	12	<b>25</b>
community building and development	9	12	8	12	7	16	10	<b>74</b>
social inclusion	15	22	10	23	13	28	11	<b>122</b>
minority rights and non-discrimination	7	8	8	13	6	15	18	<b>75</b>
fight against poverty	3	3	2	1	3	6	10	<b>28</b>
gender equality and LGBTIQ rights	2	8	6	10	5	8	18	<b>57</b>
rights of persons with disabilities	4	13	3	16	5	11	21	<b>73</b>
children's rights	10	6	3	14	6	5	20	<b>64</b>
rights of older people	0	1	1	2	0	1	3	<b>8</b>
health and health protection	2	12	5	10	5	6	11	<b>51</b>
humanitarian aid	2	6	4	1	4	7	8	<b>32</b>
rule of law	10	2	4	10	3	7	7	<b>43</b>

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
anti-corruption	5	8	2	1	2	5	2	<b>25</b>
public administration reform	3	2	1	3	1	5	1	<b>16</b>
transparency and accountability	4	4	10	2	5	5	1	<b>31</b>
reconciliation and cultural dialogue	7	3	4	4	4	6	9	<b>37</b>
media, information	4	3	2	9	7	12	3	<b>40</b>
open data	1	1	0	0	1	1	0	<b>4</b>
digital technology, e-government	0	1	0	4	3	2	0	<b>10</b>
environment, climate action	19	16	7	16	24	18	32	<b>132</b>
sustainable energy and energy effective solutions	3	3	4	6	2	2	4	<b>24</b>
socio-economic development	19	20	19	7	9	5	12	<b>91</b>
education, research and innovation	12	8	13	23	24	14	29	<b>123</b>
youth mobility	18	13	9	20	9	9	11	<b>89</b>
rural development and agriculture	9	9	6	6	11	5	12	<b>58</b>
labour rights	1	7	2	1	0	1	2	<b>14</b>
consumer protection	2	1	1	1	0	0	2	<b>7</b>
transport/urban development	0	0	0	0	2	0	4	<b>6</b>
Other (please specify)	8	16	13	22	12	15	37	<b>123</b>
<b>Total</b>	<b>81</b>	<b>89</b>	<b>70</b>	<b>107</b>	<b>80</b>	<b>93</b>	<b>167</b>	<b>687</b>

### At this time, how many people work in your organisation (permanent and part-time staff and volunteers)?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
0	1	7	2	5	6	4	16	41
1-10	59	56	41	68	53	46	73	396
11-20	12	9	11	24	10	26	30	122
21 – 50	6	13	13	7	10	8	24	81
51 or more	2	3	2	1	0	9	23	40
I don't know	1	1	1	2	1	0	1	7
<b>Total</b>	<b>81</b>	<b>89</b>	<b>70</b>	<b>107</b>	<b>80</b>	<b>93</b>	<b>167</b>	<b>687</b>

### In 2021, what was the annual turnover of your organisation?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
under 5,000 EUR	8	15	11	14	14	13	31	106
5,001-25,000 EUR	14	15	15	29	18	9	27	127
25,001-50,000 EUR	9	12	4	11	10	14	10	70
50,001-100,000 EUR	10	10	6	17	15	13	16	87
100,001-500,000 EUR	24	18	13	17	10	17	19	118
more than 500,001 EUR	2	6	9	4	4	12	18	55
no annual turnover	7	7	7	3	6	6	26	62
I don't know	7	6	5	12	3	9	20	62
<b>Total</b>	<b>81</b>	<b>89</b>	<b>70</b>	<b>107</b>	<b>80</b>	<b>93</b>	<b>167</b>	<b>687</b>

### Does your organisation have a governing body?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	79	88	67	104	80	91	165	674
No	1	1	3	2	0	0	0	7
<b>Total</b>	<b>80</b>	<b>89</b>	<b>70</b>	<b>106</b>	<b>80</b>	<b>91</b>	<b>165</b>	<b>681</b>

## Does your organisation have a governing document, a statute, articles of association or similar founding document?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	80	86	69	105	80	90	156	<b>666</b>
No	0	1	1	0	0	1	5	<b>8</b>
I don't know	0	2	0	1	0	0	4	<b>7</b>
<b>Total</b>	<b>80</b>	<b>89</b>	<b>70</b>	<b>106</b>	<b>80</b>	<b>91</b>	<b>165</b>	<b>681</b>

## Does your organisation's governing document define the roles and responsibilities of the governing body?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	77	79	61	93	71	81	147	<b>609</b>
No	1	2	1	4	2	4	3	<b>17</b>
I don't know	1	0	3	5	1	1	1	<b>12</b>
<b>Total</b>	<b>79</b>	<b>81</b>	<b>65</b>	<b>102</b>	<b>74</b>	<b>86</b>	<b>151</b>	<b>638</b>

## Is your organisation's governing document, statute, articles of association, or similar founding document published on your organisation's website?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	30	28	22	48	38	24	104	<b>294</b>
No	39	28	21	22	24	39	33	<b>206</b>
I don't know	4	2	5	6	0	9	1	<b>27</b>
Organisation does not have a website	6	23	17	26	12	14	13	<b>111</b>
<b>Total</b>	<b>79</b>	<b>81</b>	<b>65</b>	<b>102</b>	<b>74</b>	<b>86</b>	<b>151</b>	<b>638</b>

## Is the executive director or any other paid staff member of your organisation a voting member of the governing body?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	32	27	21	42	35	39	94	<b>290</b>
No	45	48	41	49	32	45	53	<b>313</b>
I don't know	2	9	3	11	7	3	11	<b>46</b>
<b>Total</b>	<b>79</b>	<b>84</b>	<b>65</b>	<b>102</b>	<b>74</b>	<b>87</b>	<b>158</b>	<b>649</b>

## How often are members of the governing body of your organisation required by the organisation to sign a conflict-of-interest declaration?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Once upon entry into role	30	31	32	34	26	29	39	221
Every year	16	9	16	20	16	12	9	98
Every two years	4	3	4	1	2	4	5	23
Never	17	36	9	35	23	31	91	242
I don't know	3	1	1	4	3	3	5	20
Other (please specify)	9	4	3	8	4	8	9	45
<b>Total</b>	<b>79</b>	<b>84</b>	<b>65</b>	<b>102</b>	<b>74</b>	<b>87</b>	<b>158</b>	<b>649</b>

## Are the structure of your organisation's board and the names of the members of the board published on your organisation's website?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes – organisational structure	21	19	9	25	17	9	21	121
Yes – members of the board	5	5	6	2	4	11	27	60
Yes – both	12	9	14	18	17	16	62	148
No	32	26	15	26	23	37	30	189
I don't know	2	1	4	3	0	0	3	13
Organisation does not have website	6	24	17	26	12	14	15	114
<b>Total</b>	<b>78</b>	<b>84</b>	<b>65</b>	<b>100</b>	<b>73</b>	<b>87</b>	<b>158</b>	<b>645</b>

## In 2021, did your organisation have an organisational strategy, a strategic plan or similar strategy document?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	51	48	48	60	62	61	94	424
No	26	35	15	38	11	23	59	207
I don't know	1	1	1	3	0	3	5	14
<b>Total</b>	<b>78</b>	<b>84</b>	<b>64</b>	<b>101</b>	<b>73</b>	<b>87</b>	<b>158</b>	<b>645</b>

## If your organisation had an organisational strategy document in 2021, did the document state the organisational vision, mission and goals?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Organisational vision	45	39	41	51	51	52	64	<b>343</b>
Organisational mission	46	36	43	51	53	53	64	<b>346</b>
Organisational goals	46	42	41	53	55	57	75	<b>369</b>
It did not state the organisational vision, mission and goals	0	1	0	1	1	1	7	<b>11</b>
I don't know	0	0	0	1	0	0	4	<b>5</b>
<b>Total</b>	<b>50</b>	<b>48</b>	<b>48</b>	<b>58</b>	<b>61</b>	<b>61</b>	<b>91</b>	<b>417</b>

## In 2021, which of the following online channels of communication did your organisation use regularly to communicate about its work to the public?

	Albania	Bosnia and Herzegovina	Kosovo*	Montenegro	North Macedonia	Serbia	Turkey	Total
Website	54	50	36	61	49	68	116	<b>434</b>
Facebook	72	77	59	93	69	82	130	<b>582</b>
LinkedIn	21	15	14	14	12	19	47	<b>142</b>
Twitter	19	10	16	27	17	28	93	<b>210</b>
Instagram	46	37	34	64	29	50	118	<b>378</b>
YouTube	25	31	23	40	31	47	74	<b>271</b>
Snapchat	0	0	2	0	0	0	0	<b>2</b>
TikTok	0	4	1	2	0	5	0	<b>12</b>
Spotify	0	0	1	0	1	0	8	<b>10</b>
Messaging apps (Viber, Telegram, WhatsApp, Signal)	19	36	17	39	24	24	82	<b>241</b>
None	0	0	0	0	0	0	0	<b>0</b>
Email	2	2	3	1	3	1	3	<b>15</b>
Traditional media, TV, newspaper, radio	0	3	2	3	0	6	0	<b>14</b>
None of the above	1	0	3	2	1	1	1	<b>9</b>
Other (please specify)	1	1	0	2	4	2	3	<b>13</b>
<b>Total</b>	<b>77</b>	<b>84</b>	<b>64</b>	<b>98</b>	<b>72</b>	<b>87</b>	<b>153</b>	<b>635</b>

### In 2021, did your organisation have a staff member responsible for external communication with stakeholders and the public?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	50	53	45	56	41	67	99	<b>411</b>
No	26	27	18	39	27	20	50	<b>207</b>
I don't know	1	4	1	3	4	0	4	<b>17</b>
<b>Total</b>	<b>77</b>	<b>84</b>	<b>64</b>	<b>98</b>	<b>72</b>	<b>87</b>	<b>153</b>	<b>635</b>

### In 2021, did your organisation publish an annual report and financial statement? Tick all that apply:

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Annual report	33	61	38	54	47	49	99	<b>381</b>
Financial statement	33	51	29	67	50	49	77	<b>356</b>
It did not publish an annual report or financial statement	28	15	18	16	12	20	30	<b>139</b>
I don't know	5	3	3	6	1	5	11	<b>34</b>
<b>Total</b>	<b>77</b>	<b>84</b>	<b>64</b>	<b>98</b>	<b>71</b>	<b>87</b>	<b>153</b>	<b>634</b>

### If your organisation published its annual report or financial statement in 2021, where did they publish them? Tick all that apply

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Hard copy	27	34	17	25	27	26	41	<b>197</b>
Website	16	22	21	43	35	25	54	<b>216</b>
I don't know	2	1	3	4	0	2	2	<b>14</b>
Other (please specify)	9	14	8	11	5	16	38	<b>101</b>
<b>Total</b>	<b>43</b>	<b>65</b>	<b>42</b>	<b>76</b>	<b>56</b>	<b>60</b>	<b>111</b>	<b>453</b>

**In 2021, did your organisation publish information on its sources of funding and amounts received? Tick all that apply:**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Sources of funding	40	53	40	60	47	48	53	<b>341</b>
Amounts received	19	26	18	42	29	22	56	<b>212</b>
It did not publish information on any of the above	27	16	14	21	16	23	59	<b>176</b>
I don't know	6	12	7	10	2	10	17	<b>64</b>
<b>Total</b>	<b>75</b>	<b>83</b>	<b>62</b>	<b>98</b>	<b>69</b>	<b>84</b>	<b>152</b>	<b>623</b>

**In 2021, did your organisation carry out an evaluation, internal or external, of a project, strategy, internal process, or other? Tick all that apply**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Project	47	48	33	63	42	59	99	<b>391</b>
Strategy	14	18	21	17	20	18	50	<b>158</b>
Internal process	32	32	24	32	29	28	56	<b>233</b>
Other (please specify)	1	5	4	2	3	3	5	<b>23</b>
None of the above	7	10	9	12	10	7	16	<b>71</b>
I don't know	4	7	6	8	2	3	6	<b>36</b>
<b>Total</b>	<b>73</b>	<b>82</b>	<b>60</b>	<b>97</b>	<b>69</b>	<b>83</b>	<b>149</b>	<b>613</b>

**If your organisation carried out evaluations in 2021, how many did it carry out?**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
1	30	22	9	29	21	21	41	<b>173</b>
2-4	24	36	24	39	27	39	59	<b>248</b>
5-7	2	2	3	5	2	3	8	<b>25</b>
8-10	1	1	3	1	2	3	2	<b>13</b>
more than 10	3	3	3	0	1	5	9	<b>24</b>
I don't know	0	0	0	0	0	1	2	<b>3</b>
Other (please specify)	2	1	1	2	0	0	5	<b>11</b>
<b>Total</b>	<b>62</b>	<b>65</b>	<b>43</b>	<b>76</b>	<b>53</b>	<b>72</b>	<b>126</b>	<b>497</b>



**In 2021, what kind of research did your organisation carry out to inform its work? Tick all that apply:**

	Albania	Bosnia and Herzegovina	Kosovo*	Montenegro	North Macedonia	Serbia	Turkey	Total
Consultation with community	33	36	31	56	39	48	62	<b>305</b>
Survey	33	29	25	43	33	33	55	<b>251</b>
General opinion survey	14	13	11	19	11	15	21	<b>104</b>
Randomized control trial	7	7	7	4	2	5	9	<b>41</b>
Desk research	36	17	25	30	30	35	48	<b>221</b>
Field research	25	27	33	32	30	30	57	<b>234</b>
Focus group meetings	45	39	31	51	38	40	82	<b>326</b>
None of the above	3	8	3	10	7	5	4	<b>40</b>
I don't know	3	5	0	4	2	1	2	<b>17</b>
Other (please specify)	2	2	0	3	5	3	9	<b>24</b>
<b>Total</b>	<b>70</b>	<b>82</b>	<b>58</b>	<b>97</b>	<b>65</b>	<b>79</b>	<b>146</b>	<b>597</b>

## In 2021, did you consult on your work with any of the following stakeholders? Tick all that apply

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Local communities	45	46	37	59	39	47	79	<b>352</b>
Partners	46	46	36	61	41	59	52	<b>341</b>
Members	26	46	30	56	47	42	100	<b>347</b>
Local authorities	37	40	32	46	31	27	92	<b>305</b>
National authorities	21	11	21	31	20	23	42	<b>169</b>
Public institutions	31	28	24	39	24	28	82	<b>256</b>
Institutional donors	30	22	24	24	20	30	27	<b>177</b>
Individual donors	15	22	9	18	10	25	31	<b>130</b>
Private businesses	11	14	12	9	17	16	26	<b>105</b>
Academic institutions	25	19	14	21	17	19	60	<b>175</b>
None of the above	1	3	2	4	2	2	3	<b>17</b>
I don't know	0	2	3	4	1	0	1	<b>11</b>
Other (please specify)	1	2	2	0	1	3	6	<b>15</b>
<b>Total</b>	<b>70</b>	<b>80</b>	<b>58</b>	<b>96</b>	<b>65</b>	<b>79</b>	<b>145</b>	<b>593</b>

## In 2021, was your organisation a member of any of the following types of civil society networks? Tick all that apply

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Formal	34	38	32	37	35	42	51	<b>269</b>
Informal	18	36	14	41	37	32	16	<b>194</b>
Local	13	15	21	19	18	23	37	<b>146</b>
National	43	37	38	36	39	47	75	<b>315</b>
International	35	32	28	37	32	26	56	<b>246</b>
None of the above	8	10	3	13	2	11	20	<b>67</b>
I don't know	3	3	0	3	1	2	6	<b>18</b>
Other (please specify)	0	1	0	2	0	0	1	<b>4</b>
<b>Total</b>	<b>70</b>	<b>80</b>	<b>58</b>	<b>96</b>	<b>65</b>	<b>77</b>	<b>143</b>	<b>589</b>

**In 2021, did your organisation receive funding from any of the following sources? Tick all that apply:**

		Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Domestic foundations	Yes	7	16	4	15	12	11	7	<b>72</b>
	No	33	30	23	35	30	32	65	<b>248</b>
	I don't know	2	2	0	1	1	0	3	<b>9</b>
	<b>Total</b>	<b>42</b>	<b>48</b>	<b>27</b>	<b>51</b>	<b>43</b>	<b>43</b>	<b>75</b>	<b>329</b>
Foreign private foundations	Yes	16	19	7	16	9	19	22	<b>108</b>
	No	24	30	19	34	30	28	54	<b>219</b>
	I don't know	1	2	0	2	1	0	3	<b>9</b>
	<b>Total</b>	<b>41</b>	<b>51</b>	<b>26</b>	<b>52</b>	<b>40</b>	<b>47</b>	<b>79</b>	<b>336</b>
Local government	Yes	10	37	19	35	22	28	14	<b>165</b>
	No	31	18	16	29	25	22	62	<b>203</b>
	I don't know	1	2	0	1	0	0	3	<b>7</b>
	<b>Total</b>	<b>42</b>	<b>57</b>	<b>35</b>	<b>65</b>	<b>47</b>	<b>50</b>	<b>79</b>	<b>375</b>
Provincial/cantonal/entity government	Yes	2	27	2	1	1	5	4	<b>42</b>
	No	32	22	23	44	34	34	62	<b>251</b>
	I don't know	3	2	0	1	1	0	3	<b>10</b>
	<b>Total</b>	<b>37</b>	<b>51</b>	<b>25</b>	<b>46</b>	<b>36</b>	<b>39</b>	<b>69</b>	<b>303</b>
National government	Yes	14	8	18	41	16	19	10	<b>126</b>
	No	26	32	16	23	27	31	62	<b>217</b>
	I don't know	1	2	1	2	0	0	4	<b>10</b>
	<b>Total</b>	<b>41</b>	<b>42</b>	<b>35</b>	<b>66</b>	<b>43</b>	<b>50</b>	<b>76</b>	<b>353</b>
Bilateral donors	Yes	22	12	12	9	12	21	22	<b>110</b>
	No	19	29	14	34	24	19	50	<b>189</b>
	I don't know	2	2	2	4	2	2	4	<b>18</b>
	<b>Total</b>	<b>43</b>	<b>43</b>	<b>28</b>	<b>47</b>	<b>38</b>	<b>42</b>	<b>76</b>	<b>317</b>
European Commission	Yes	30	25	15	38	25	25	44	<b>202</b>
	No	18	25	16	31	21	24	50	<b>185</b>
	I don't know	1	3	1	1	1	0	2	<b>9</b>
	<b>Total</b>	<b>49</b>	<b>53</b>	<b>32</b>	<b>70</b>	<b>47</b>	<b>49</b>	<b>96</b>	<b>396</b>
United Nations	Yes	19	13	13	17	10	11	19	<b>102</b>
	No	24	31	16	32	29	31	56	<b>219</b>
	I don't know	1	2	0	2	0	0	2	<b>7</b>
	<b>Total</b>	<b>44</b>	<b>46</b>	<b>29</b>	<b>51</b>	<b>39</b>	<b>42</b>	<b>77</b>	<b>328</b>
Organization for Security and Co-operation in Europe	Yes	5	7	5	3	0	7	2	<b>29</b>
	No	32	31	21	42	33	31	64	<b>254</b>
	I don't know	1	2	0	2	3	0	2	<b>10</b>
	<b>Total</b>	<b>38</b>	<b>40</b>	<b>26</b>	<b>47</b>	<b>36</b>	<b>38</b>	<b>68</b>	<b>293</b>

		Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Council of Europe	Yes	12	6	4	7	4	4	10	<b>47</b>
	No	27	31	22	38	30	34	58	<b>240</b>
	I don't know	1	2	0	3	1	0	2	<b>9</b>
	<b>Total</b>	<b>40</b>	<b>39</b>	<b>26</b>	<b>48</b>	<b>35</b>	<b>38</b>	<b>70</b>	<b>296</b>

**In 2021, other than from the sources listed in the previous question, did your organisation receive funds from any of the following sources? Tick all that apply:**

		Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Membership fees	Yes	12	35	10	17	31	18	73	<b>196</b>
	No	41	27	26	53	24	33	29	<b>233</b>
	I don't know	0	2	1	1	0	0	7	<b>11</b>
	<b>Total</b>	<b>53</b>	<b>64</b>	<b>37</b>	<b>71</b>	<b>55</b>	<b>51</b>	<b>109</b>	<b>440</b>
Private businesses	Yes	8	15	4	15	14	15	23	<b>94</b>
	No	43	34	27	53	32	31	51	<b>271</b>
	I don't know	0	2	1	0	0	1	3	<b>7</b>
	<b>Total</b>	<b>51</b>	<b>51</b>	<b>32</b>	<b>68</b>	<b>46</b>	<b>47</b>	<b>77</b>	<b>372</b>
Individual donations	Yes	14	25	16	27	24	27	65	<b>198</b>
	No	35	28	22	44	23	27	28	<b>207</b>
	I don't know	2	2	1	2	1	1	4	<b>13</b>
	<b>Total</b>	<b>51</b>	<b>55</b>	<b>39</b>	<b>73</b>	<b>48</b>	<b>55</b>	<b>97</b>	<b>418</b>
CSO's own business/ social enterprise activity/ service provision	Yes	13	10	12	7	17	19	34	<b>112</b>
	No	40	41	24	55	28	28	43	<b>259</b>
	I don't know	0	2	0	1	0	0	3	<b>6</b>
	<b>Total</b>	<b>53</b>	<b>53</b>	<b>36</b>	<b>63</b>	<b>45</b>	<b>47</b>	<b>80</b>	<b>377</b>
Crowd-funding	Yes	9	10	6	6	4	5	4	<b>44</b>
	No	40	39	27	51	31	36	58	<b>282</b>
	I don't know	1	2	1	3	1	0	2	<b>10</b>
	<b>Total</b>	<b>50</b>	<b>51</b>	<b>34</b>	<b>60</b>	<b>36</b>	<b>41</b>	<b>64</b>	<b>336</b>

### In December 2021, how many paid staff, not including consultants, did your organisation employ?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
No paid staff	8	23	12	22	16	17	39	<b>137</b>
1-5	35	23	17	39	29	21	37	<b>201</b>
6-10	7	10	6	8	6	9	18	<b>64</b>
11 or more	14	12	12	11	7	15	27	<b>98</b>
I don't know	0	1	1	3	3	1	2	<b>11</b>
<b>Total</b>	<b>64</b>	<b>69</b>	<b>48</b>	<b>83</b>	<b>61</b>	<b>63</b>	<b>123</b>	<b>511</b>

### In 2021, were any of the following organisational policy in effect in your organisation? Tick all that apply:

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Recruitment policy	28	20	20	20	18	18	35	<b>159</b>
Diversity equality and inclusion policy	24	26	16	34	13	17	25	<b>155</b>
Gender equality policy	36	24	24	32	20	32	57	<b>225</b>
Disciplinary policy	14	9	12	11	6	10	17	<b>79</b>
Grievance/complaints policy	12	8	10	14	5	6	17	<b>72</b>
Performance evaluation policy	23	15	18	16	12	10	20	<b>114</b>
Redundancy policy	3	1	2	2	0	2	13	<b>23</b>
Remuneration policy	9	6	6	7	7	6	20	<b>61</b>
Bullying and harassment policy	21	5	11	18	6	10	21	<b>92</b>
Safeguarding of children and vulnerable adults policies	19	18	12	25	10	15	24	<b>123</b>
Data protection policies	24	15	13	23	18	31	33	<b>157</b>
Financial policies	31	29	23	20	25	27	35	<b>190</b>

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Governance policies	22	20	20	19	20	15	44	160
Anti-corruption policies	25	18	22	11	11	17	31	135
Environmental protection policies	20	12	15	21	17	13	28	126
None of the above	5	16	5	17	17	12	18	90
Other (please specify)	1	3	2	5	5	2	12	30
<b>Total</b>	<b>64</b>	<b>69</b>	<b>48</b>	<b>83</b>	<b>61</b>	<b>63</b>	<b>123</b>	<b>511</b>

**Are any of these organisational policies published on your organisation's website? Tick one**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	17	11	13	17	18	12	57	145
No	38	39	29	40	21	37	43	247
I don't know	4	3	1	9	5	2	5	29
<b>Total</b>	<b>59</b>	<b>53</b>	<b>43</b>	<b>66</b>	<b>44</b>	<b>51</b>	<b>105</b>	<b>421</b>

**In 2021, did your organisation publicly advertise staff and volunteering vacancies on any of the following? Tick all that apply:**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Website	30	19	20	23	25	21	53	191
Internet portals	9	11	18	14	7	18	39	116
Social media	39	26	27	32	28	31	54	237
Print media	2	2	2	8	2	1	7	24
Mailing lists	13	13	6	14	11	11	22	90
Did not have any vacancies	12	20	8	15	13	10	20	98
Other (please specify)	3	2	3	5	2	1	7	23
did not publicly advertise	8	16	6	23	11	16	28	108
<b>Total</b>	<b>64</b>	<b>69</b>	<b>48</b>	<b>83</b>	<b>60</b>	<b>63</b>	<b>122</b>	<b>509</b>

### In 2021, did your organisation enable staff or volunteers to attend a training course for the purpose of their professional development?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	47	51	38	68	49	52	94	399
No	16	18	9	14	10	11	25	103
I don't know	1	0	1	1	1	0	3	7
<b>Total</b>	<b>64</b>	<b>69</b>	<b>48</b>	<b>83</b>	<b>60</b>	<b>63</b>	<b>122</b>	<b>509</b>

### In 2021, did government authorities take decisions on your organisation which negatively impacted its ability to exercise its rights?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	8	13	6	23	12	17	22	101
No	49	49	37	52	39	42	88	356
I don't know	5	6	5	7	9	1	11	44
<b>Total</b>	<b>62</b>	<b>68</b>	<b>48</b>	<b>82</b>	<b>60</b>	<b>60</b>	<b>121</b>	<b>501</b>

### In your view, were you able to effectively challenge such decisions through official, legal, judicial and administrative channels?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	3	5	1	3	3	2	6	23
No	4	5	5	15	7	9	13	58
Final decision is pending	1	1	0	5	2	5	2	16
I don't know	0	2	0	0	0	1	2	5
<b>Total</b>	<b>8</b>	<b>13</b>	<b>6</b>	<b>23</b>	<b>12</b>	<b>17</b>	<b>23</b>	<b>102</b>

### In 2021, were your organisation or its members subjected to threats or physical attacks? Tick one:

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes – the organisation	2	1	1	2	2	7	1	16
Yes – members	2	5	3	4	2	6	2	24
Yes – both	1	1	2	1	4	5	5	19
No	57	57	40	72	47	40	101	414
I don't know	0	3	2	3	5	2	11	26
<b>Total</b>	<b>62</b>	<b>67</b>	<b>48</b>	<b>82</b>	<b>60</b>	<b>60</b>	<b>120</b>	<b>499</b>

## In 2021, did your organisation or its members submit an official complaint because they were denied protection from threats or physical attacks?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes – the organisation	0	1	3	2	2	6	1	15
Yes – members	1	0	1	3	2	0	0	7
Yes - both	0	1	0	1	1	3	2	8
No	60	64	42	72	53	46	107	444
I don't know	1	0	2	3	2	4	10	22
<b>Total</b>	<b>62</b>	<b>66</b>	<b>48</b>	<b>81</b>	<b>60</b>	<b>59</b>	<b>120</b>	<b>496</b>

## If in 2021, your organisation or its members did not submit an official complaint please explain why not. Tick all that apply:

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
It was not relevant because we were not subjected to threats or physical attacks	46	47	32	59	31	32	87	334
We complained in the past and the response by the authorities was not effective	2	2	1	3	3	3	3	17
We felt our safety would be compromised if we submitted and official complaint	3	1	2	0	5	3	3	17
We did not know how to submit an official complaint	2	0	1	0	2	1	1	7
I don't know	3	9	6	5	10	3	5	41
<b>Total</b>	<b>56</b>	<b>59</b>	<b>41</b>	<b>66</b>	<b>49</b>	<b>42</b>	<b>98</b>	<b>411</b>



### In 2021, did your organisation experience property damage as part of threats and physical attacks against them?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes – the organisation	0	0	3	2	3	3	3	14
Yes – members	1	1	0	1	2	1	1	7
Yes – both	1	0	0	1	2	3	1	8
No	60	63	43	71	53	51	105	446
I don't know	0	1	2	4	0	1	8	16
<b>Total</b>	<b>62</b>	<b>65</b>	<b>48</b>	<b>79</b>	<b>60</b>	<b>59</b>	<b>118</b>	<b>491</b>

### In 2021, was your organisation required by authorities to submit reports which, in your view, were excessive and unjustifiable and amounted to discrimination of your organisation?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	3	3	3	2	5	5	2	23
No	56	60	43	70	48	52	104	433
I don't know	3	2	2	7	7	2	12	35
<b>Total</b>	<b>62</b>	<b>65</b>	<b>48</b>	<b>79</b>	<b>60</b>	<b>59</b>	<b>118</b>	<b>491</b>

### In 2021, were the offices of your organisation subjected to unlawful searches?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	0	0	0	0	3	1	2	6
No	61	64	44	77	55	57	113	471
I don't know	1	1	3	2	2	1	3	13
<b>Total</b>	<b>62</b>	<b>65</b>	<b>47</b>	<b>79</b>	<b>60</b>	<b>59</b>	<b>118</b>	<b>490</b>

### In 2021, were the operations of your organisation subjected to unlawful inspections? Tick one:

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	1	0	0	1	1	3	5	11
No	61	64	45	77	58	56	107	468
I don't know	0	1	2	0	1	0	5	9
<b>Total</b>	<b>62</b>	<b>65</b>	<b>47</b>	<b>78</b>	<b>60</b>	<b>59</b>	<b>117</b>	<b>488</b>

**In 2021, did the authorities interfere with the communications of your organisation? Tick one:**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	3	2	3	1	4	7	1	21
No	57	59	42	73	53	45	108	437
I don't know	2	4	2	4	3	7	8	30
<b>Total</b>	<b>62</b>	<b>65</b>	<b>47</b>	<b>78</b>	<b>60</b>	<b>59</b>	<b>117</b>	<b>488</b>

**In 2021, were your organisation or its members subjected to judicial harassment for alleged connections with extremism, terrorism, money laundering or corruption?**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes – the organisation	0	0	0	0	1	2	1	4
Yes – members	1	0	0	2	2	2	0	7
Yes – both	0	0	1	0	0	3	2	6
No	61	63	45	76	55	48	111	459
I don't know	0	2	1	0	2	4	3	12
<b>Total</b>	<b>62</b>	<b>65</b>	<b>47</b>	<b>78</b>	<b>60</b>	<b>59</b>	<b>117</b>	<b>488</b>

**In 2021, was your organisation subjected to discriminatory restrictions as a consequence of receiving funding from a particular source?**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	3	3	2	4	2	5	7	26
No	59	59	44	69	55	53	104	443
I don't know	0	3	1	5	3	1	6	19
<b>Total</b>	<b>62</b>	<b>65</b>	<b>47</b>	<b>78</b>	<b>60</b>	<b>59</b>	<b>117</b>	<b>488</b>

**72. In 2021, was your organisation prevented, by government authorities or banks, from opening a bank account, sending or receiving money?**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	3	1	4	0	5	4	1	18
No	59	63	40	77	53	54	113	459
I don't know	0	1	2	1	2	1	3	10
<b>Total</b>	<b>62</b>	<b>65</b>	<b>46</b>	<b>78</b>	<b>60</b>	<b>59</b>	<b>117</b>	<b>487</b>

## In 2021, did undue government interference prevent your organisation from accessing any type of funding?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
No	57	53	35	63	47	51	101	<b>407</b>
Yes - arbitrary audit	0	1	0	0	0	3	5	<b>9</b>
Yes - frozen account	0	1	0	0	1	1	0	<b>3</b>
Yes - requirement to register as a foreign agent	0	0	0	0	0	0	0	<b>0</b>
I don't know	5	9	9	11	9	4	8	<b>55</b>
Other (please specify)	0	1	0	3	2	0	2	<b>8</b>
<b>Total</b>	<b>62</b>	<b>65</b>	<b>44</b>	<b>77</b>	<b>59</b>	<b>59</b>	<b>116</b>	<b>482</b>

## In 2021, in your view, how transparent was the provision of public funding to CSOs?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Not transparent at all	9	8	4	15	15	14	35	<b>100</b>
Insufficiently transparent	24	31	17	32	26	28	22	<b>180</b>
Sufficiently transparent	13	11	11	18	2	7	16	<b>78</b>
Very transparent	4	8	7	2	4	4	2	<b>31</b>
I don't know	12	7	5	10	12	6	41	<b>93</b>
<b>Total</b>	<b>62</b>	<b>65</b>	<b>44</b>	<b>77</b>	<b>59</b>	<b>59</b>	<b>116</b>	<b>482</b>

## In 2021, in your view, how fair was the provision of public funding to CSOs?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Not fair at all	12	11	7	25	20	15	42	<b>132</b>
Insufficiently fair	23	34	14	28	16	31	23	<b>169</b>
Sufficiently fair	13	8	8	9	4	4	11	<b>57</b>
Very fair	2	3	2	0	2	4	3	<b>16</b>
I don't know	12	9	13	15	17	5	37	<b>108</b>
<b>Total</b>	<b>62</b>	<b>65</b>	<b>44</b>	<b>77</b>	<b>59</b>	<b>59</b>	<b>116</b>	<b>482</b>

## In 2021, did your organisation apply for public funding?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	31	43	27	57	32	31	17	<b>238</b>
No	30	19	16	19	26	25	92	<b>227</b>
I don't know	1	3	1	1	1	3	7	<b>17</b>
<b>Total</b>	<b>62</b>	<b>65</b>	<b>44</b>	<b>77</b>	<b>59</b>	<b>59</b>	<b>116</b>	<b>482</b>

## Were any of these applications unsuccessful?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	24	31	20	44	26	22	12	<b>179</b>
No	6	10	7	12	4	9	5	<b>53</b>
I don't know	1	2	0	1	2	0	0	<b>6</b>
<b>Total</b>	<b>31</b>	<b>43</b>	<b>27</b>	<b>57</b>	<b>32</b>	<b>31</b>	<b>17</b>	<b>238</b>

## If in 2021 your organisation applied for public funding, but the application was unsuccessful, why do you think that was?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Our proposal was not good enough	0	5	1	7	3	3	0	19
The competition was very strong	6	6	2	13	3	7	1	38
The authorities do not want to fund the work with people we serve and represent	2	6	3	6	4	1	4	26
The authorities fund their preferred organisations	16	20	13	22	22	15	7	115
The application procedure was too complicated	0	3	4	3	0	2	1	13
The funds offered were too small	0	0	0	0	0	0	0	0
We missed the deadline	0	0	0	3	0	0	0	3
We did not think we had a realistic chance of winning	0	0	0	0	0	0	0	0
Other (please specify)	2	3	1	8	2	2	0	18
I don't know	3	2	2	3	0	2	1	13
<b>Total</b>	<b>24</b>	<b>31</b>	<b>20</b>	<b>44</b>	<b>26</b>	<b>22</b>	<b>12</b>	<b>179</b>

**If in 2021 your organisation did not apply for public funding, please tell us why not. Tick all that apply:**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Did not need public funding	5	2	5	0	4	1	23	<b>40</b>
The application procedure was too complicated	2	0	1	1	1	1	10	<b>16</b>
The funds offered were too small	4	5	2	3	6	3	9	<b>32</b>
We missed the deadline	1	2	2	1	0	2	3	<b>11</b>
We did not think we had a realistic chance of winning	18	5	6	10	13	14	36	<b>102</b>
Other (please specify)	4	3	1	6	6	6	16	<b>42</b>
I don't know	1	3	2	2	2	1	6	<b>17</b>
<b>Total</b>	<b>30</b>	<b>19</b>	<b>16</b>	<b>19</b>	<b>26</b>	<b>25</b>	<b>92</b>	<b>227</b>

**.In 2021, did your organisation benefit from government employment programmes? Tick one:**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	4	15	7	24	6	15	6	<b>77</b>
No	56	43	36	48	49	41	98	<b>371</b>
I don't know	2	7	1	5	4	3	12	<b>34</b>
<b>Total</b>	<b>62</b>	<b>65</b>	<b>44</b>	<b>77</b>	<b>59</b>	<b>59</b>	<b>116</b>	<b>482</b>

**In 2021, did your organisation benefit from COVID-related governmental employment support? Tick one:**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	4	3	6	2	9	14	17	<b>55</b>
No	56	60	36	72	48	43	92	<b>407</b>
I don't know	2	2	2	3	2	2	7	<b>20</b>
<b>Total</b>	<b>62</b>	<b>65</b>	<b>44</b>	<b>77</b>	<b>59</b>	<b>59</b>	<b>116</b>	<b>482</b>

**In 2021, did your organisation benefit from government volunteering programmes? Tick one:**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	2	2	2	3	4	1	5	19
No	59	61	41	73	55	57	100	446
I don't know	1	2	1	1	0	1	11	17
<b>Total</b>	<b>62</b>	<b>65</b>	<b>44</b>	<b>77</b>	<b>59</b>	<b>59</b>	<b>116</b>	<b>482</b>

**In 2021, did government authorities launch open calls for CSO participation in consultations on the drafting of government reports under international human rights or other treaties or the implementation of treaty body recommendations?**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	26	14	15	40	25	23	20	163
No	20	23	10	11	10	12	58	144
I don't know	16	28	19	26	24	24	37	174
<b>Total</b>	<b>62</b>	<b>65</b>	<b>44</b>	<b>77</b>	<b>59</b>	<b>59</b>	<b>115</b>	<b>481</b>

**If the government launched open calls for CSO participation in consultations, did you take part in them?**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	14	10	9	14	8	13	11	79
No	12	4	6	26	16	10	8	82
I don't know	0	0	0	0	1	0	1	2
<b>Total</b>	<b>26</b>	<b>14</b>	<b>15</b>	<b>40</b>	<b>25</b>	<b>23</b>	<b>20</b>	<b>163</b>

**If you took part in consultations, which treaty was it: Tick all that apply:**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
International Covenant on Civil and Political Rights	2	1	2	2	1	4	1	<b>13</b>
International Covenant on Economic, Social and Cultural Rights	1	2	6	0	0	4	4	<b>17</b>
International Convention on the Elimination of All Forms of Racial Discrimination	2	0	2	3	0	1	0	<b>8</b>
Convention Against Torture and Other Cruel Inhuman or Degrading Treatment	0	0	1	1	0	1	0	<b>3</b>
Convention on the Rights of the Child	6	1	3	5	2	4	1	<b>22</b>
Convention on the Elimination of All Forms of Discrimination Against Women	6	4	3	3	0	2	5	<b>23</b>
Convention on the Rights of People with Disabilities	6	4	2	2	6	5	3	<b>28</b>
International Convention on the Protection of the Rights of All Migrant Workers and Members of Their Families	1	0	1	1	0	3	1	<b>7</b>
Council of Europe Framework Convention for the Protection of National Minorities	2	0	1	0	1	0	0	<b>4</b>



	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Council of Europe Convention on Action against Trafficking in Human Beings	4	1	2	1	0	0	1	9
Council of Europe Convention on Preventing and Combating Violence against Women and Domestic Violence (Istanbul Convention)	5	1	3	3	0	0	3	15
Council of Europe anti-corruption conventions	3	1	4	0	0	0	1	9
Other (please specify)	0	0	0	1	0	2	0	3
I don't know	2	1	2	4	2	1	0	12
<b>Total</b>	<b>14</b>	<b>10</b>	<b>9</b>	<b>14</b>	<b>8</b>	<b>13</b>	<b>10</b>	<b>78</b>

**In 2021, how supportive were public officials toward civil society, in your view? Tick one:**

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Not at all supportive	8	5	8	12	9	21	36	99
Insufficiently supportive	26	47	17	49	34	27	47	247
Sufficiently supportive	21	6	13	8	7	7	17	79
Very supportive	0	2	0	2	0	1	4	9
I don't know	7	5	6	6	9	3	11	47
<b>Total</b>	<b>62</b>	<b>65</b>	<b>44</b>	<b>77</b>	<b>59</b>	<b>59</b>	<b>115</b>	<b>481</b>

### In 2021, did the authorities effectively consult your organisation in the drafting of laws, bylaws, strategies or acts of public interest and policy reforms?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	27	19	9	28	20	17	17	137
No	29	37	32	42	31	41	90	302
I don't know	6	9	3	7	8	1	8	42
<b>Total</b>	<b>62</b>	<b>65</b>	<b>44</b>	<b>77</b>	<b>59</b>	<b>59</b>	<b>115</b>	<b>481</b>

### Did your organisation have access to the draft document from the beginning of the drafting process to the end of the adoption procedure?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	15	11	7	20	13	15	10	91
No	6	7	2	6	4	2	3	30
I don't know	6	1	0	2	3	0	4	16
<b>Total</b>	<b>27</b>	<b>19</b>	<b>9</b>	<b>28</b>	<b>20</b>	<b>17</b>	<b>17</b>	<b>137</b>

### Did your organisation have at least 15 days available for commenting before the draft document entered adoption procedure?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	15	14	8	17	15	12	10	91
No	6	4	1	5	4	4	6	30
I don't know	6	1	0	6	1	1	1	16
<b>Total</b>	<b>27</b>	<b>19</b>	<b>9</b>	<b>28</b>	<b>20</b>	<b>17</b>	<b>17</b>	<b>137</b>

### Was a representative of your organisation a member of a working group tasked with the development of laws, bylaws, strategies or acts of public interest and policy reforms?

	Albania	Bosnia and Herzegovina	Kosovo	Montenegro	North Macedonia	Serbia	Turkey	Total
Yes	11	13	9	18	15	14	8	88
No	13	6	0	9	5	2	9	44
I don't know	3	0	0	1	0	1	0	5
<b>Total</b>	<b>27</b>	<b>19</b>	<b>9</b>	<b>28</b>	<b>20</b>	<b>17</b>	<b>17</b>	<b>137</b>