

# “Volunteering and volunteer management”

## People-to-People Programme Event

28<sup>th</sup> and 29<sup>th</sup> of March, 2023

The Hotel Tirana International  
Scanderbeg Square  
Tirana, Albania



# “Volunteering and volunteer management”

## Welcome and Opening Remarks (09:00 – 10:00)

- Mr. Erion Banushi, Head of Project Development Department, The Agency for Supporting CSO, Government of Albania
- Ms. Valérie Covic, Programme Manager, Civil Society and Anti-Discrimination, Delegation of the European Union to Albania
- Mr. Richard Allen, Team Leader EU TACSO 3
- Introductions of participants\*

Moderator: Ms. Natasha Mazuri, Country Coordinator – Albania

\*Facilitated by Mr. Dino Mujanović, People-to-People Programme

# “Volunteering and volunteer management”

Setting the Scene – Concepts of volunteering (10:00 – 11:00)

Panel discussion on the reasons behind the low rate of volunteering in the Western Balkans and Türkiye, and strategies for promoting volunteering at the individual, community, and policy levels

Key Notes: Ms. Laden Yurttagüler, Istanbul Bilgi University

Q&A 15 minutes included

# “Volunteering and volunteer management”

**11:00 to 11:30**  
**Refreshment Break**

# “Volunteering and volunteer management”

**11:30 – 12:00**

**The legal framework for volunteering in the EU, Western Balkans, and Türkiye, and opportunities for improving laws and regulations that affect volunteers and volunteer organizations**

**Key Notes: Ms. Gabriella Civico, Director of the Centre for European Volunteering (online),**

**Ms. Ariola Agolli, Programme Coordinator, Partners Albania**

**Q&A 15 minutes included**

# “Volunteering and volunteer management”

**12:00 -13:00**

Case studies and presentations of successful volunteer initiatives factors that contribute to their success, including funding, capacity building, and community engagement: in the EU, Western Balkans, and Türkiye. Key Notes:

**Ms. Ana Dervishi, Director of Beyond Barriers, Albania**

**Mr. Furkan Sorkuncuk, Project Coordinator, Volonteurope,**

**Mr. Rajko Lazić, Secretary General, Red Cross Societies of Bosnia and Herzegovina,**

**Mr. Aykut Saka from National Volunteering Committee and Educational Volunteers Foundation (Türkiye)**

**Q&A 15 minutes included**

# “Volunteering and volunteer management”

13:00 to 14:30

Lunch Break

# “Volunteering and volunteer management”

14:30 -15:30

The Case Study: Case Study on Volunteering after the Earthquake - Albanian Red Cross; and Earthquake response in Türkiye, National Volunteering Committee and Educational Volunteers Foundation

Key Notes: Ms. Manjola Syknej, Coordinator of Youth Program and Humanitarian Education (Albanian Red Cross),

Mr. Aykut Saka, National Volunteering Committee and Educational Volunteers Foundation (Türkiye)

Panel discussion on the challenges and opportunities for volunteering in emergency situations, and the role of volunteers and volunteer organisations in disaster response and recovery efforts, Q&A 15 minutes included



# “Volunteering and volunteer management”

**15:30 to 16:00**  
**Refreshment Break**

# “Volunteering and volunteer management”

16:00 -17:00

Reporting back in the panel

Q&A 15 minutes

The End of Day 1

Dinner at 19:00

# “Volunteering and volunteer management”

09:00 – 09:10

Recap of Day 1, the introduction of Day 2 by the EU TACSO 3

# “Volunteering and volunteer management”

09:10 - 10:00

Networking

Session on government policies to stimulate Volunteering, funding opportunities, discuss current funding, discuss potential sources for funding volunteer work, and ensuring the long-term viability

Key Notes:

Ms. Gabriella Civico, Director of the Centre for European Volunteering (CEV) (online), Ms. Snežana Simonovska, the National Agency for European Educational Programmes and Mobility, North Macedonia, Erasmus+ (online)

# “Volunteering and volunteer management”

10:00 - 11:00

## Group Work Discussions

Volunteering is an essential aspect of civic engagement and community development, and governments can play a crucial role in promoting and supporting it. What are the most important options that governments may do? And what CSOs need to do to contribute? What does the EU need to do?

# “Volunteering and volunteer management”

**11:00 to 11:30**  
**Refreshment Break**

# “Volunteering and volunteer management”

11:30 – 12:00

Conclusions – Open Sharing from Participants

# “Volunteering and volunteer management”

11:30 – 12:00

Conclusions – Open Sharing from Participants



# “Volunteering and volunteer management”

**12:00 to 13:30**

**Evaluation of the event, Closure, Lunch, and Departures per individual schedules**

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**Thank you for the  
attention**

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