

Digital Agenda

The First Consultative Meeting

August 3, 2023

“What is the change?”

Objective

- to explore the impact of digital transition on Civil Society Organizations (CSOs) and identify strategies for civil society in the region to adapt to the changing world.
- aim to identify priorities related to the digital agenda and digital transition for CSOs in the region: address various aspects of digital transformation and its implications on the modus operandi of CSOs and their beneficiaries. Based on these consultation sessions, an event will be planned and organised for later in 2023.

Session I: Understanding the Effects of Digital Transition on CSOs and Changes in the Operating Environment

13:10 – 13:50

- a. The analysis of digital transition's impact on CSOs, and specific changes in the operating environment
- b. Discussion on the changes in communication, collaboration, and engagement within CSOs due to digitalization,
- c. Identification and discussion of challenges and opportunities faced by CSOs in adapting to digital transition;
- d. Artificial Intelligence (AI) and its Effects on CSOs' operations, decision-making processes, efficiency, effectiveness, ethical considerations, challenges, and risks associated with the use of AI in CSOs, including issues of transparency, bias, and accountability;

Session II: Management Strategies in the Digital Landscape

13:50 – 14:40

- a. Strategies employed by CSOs to effectively manage their operations, resources, and stakeholders in the digital era,
- b. Discussion on successful practices and case studies of CSOs that have adapted effectively to the changing digital landscape,
- c. Examination of challenges faced by CSO managers and practical recommendations for navigating the digital environment;

Refreshment Break

14:40 – 14:50



Session II: Management Strategies in the Digital Landscape

14:50 – 15:10

- a. Recap of key points discussed in each session,
- b. Q&A session to address any remaining questions or concerns,
- c. Closing remarks and next steps;



**Thank you for the
attention**

