



EU TECHNICAL ASSISTANCE
TO CIVIL SOCIETY ORGANISATIONS
IN THE WESTERN BALKANS AND TÜRKIYE



CSO Governance Community of Practice regional meeting

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Global trends and challenges in CSO governance

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Rendir Cuentas / Global Standard for CSO Accountability

— A classical definition...

Governance are the formal

- **Processes**
- **Structures**
- **Systems**
- **Mechanisms**

Through which an organization is

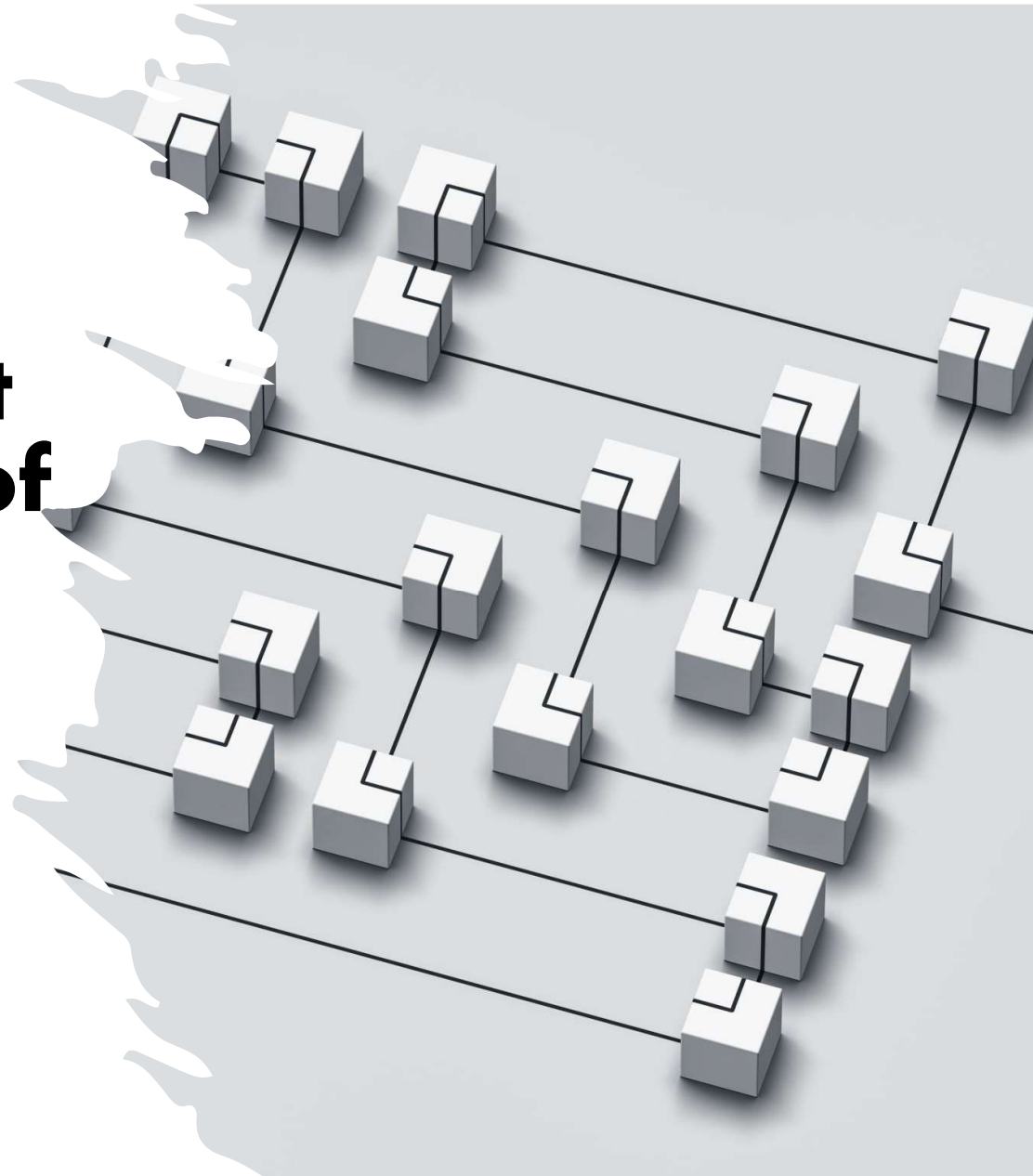
- **Run**
- **Overseen**
- **Held accountable**



Q1:
**Are these the current
challenges in terms of
CSO Governance?**

A1: Not really...

A2: Only partially...



CSO governance challenges in Latin America (and also globally)

**Voice,
Inclusion and
Participation**

**Representation
and agency**

**Ownership and
Democratic
practices**

Accountability

Leadership

**Responsive
decision-
making**

Voice, Inclusion and Participation

- *Channels for voices of the people we work for or we represent*
- *Mechanisms to allow members to get involved*

Representation and Agency

- *Diversity of spokespersons; power dynamics*
- *Relationships among different organization's constituents*

Ownership and Democratic practices

- *Stakeholders perception and knowledge about the organization*
- *Trust, Human rights, pluralism, rotation*

Accountability

- *Reporting about progress and fulfillment of improvement plans*
- *Dynamic Accountability - 360*

Leadership

- *Accountable governing boards; checks and balances; investments in capacity building*
- *Entry but also exit (succession)*

Decision-making

- *Decisions responsive to feedback from primary constituents, staff, volunteers*
- *Generate learning monitoring, evaluation, feedback, complaints and other inputs*





**JOIN THE MOVEMENT
FOR
DYNAMIC ACCOUNTABILITY**

**GLOBAL
STANDARD
FOR CSO
ACCOUNTABILITY**